STEP BY STEP INSTRUCTIONS: HOW TO ACCESS PATIENT PORTAL THROUGH HEALOW MOBILE APP

FOR PAIENTS OF BOUCHIER-PRITCHETT FAMILY MEDICINE

- Once your account has been WEB ENABLED we will give you your User name & Password to be able to access Patient Portal
- 2. BEGIN DOWNLOADING APP:



3. ONCE DOWNLOAD IS COMPLETE OPEN HEALOW APP:



4. IT IS GOING TO WALK YOU THROUGH TO HELP YOU TO GET STARTED:



5. GET STARTED: FIND MY DOCTOR BY ENTERING OUR PHONE NUMBER: 530-477-3390. SELECT OUR PRACTICE:

Bouchier-Pritchett Family Medicine

280 Sierra College Dr.

Grass Valley, Ca 95945

Or enter our practice code: HGJJAD



6. ONCE DOWNLOAD IS COMPLETE OPEN HEALOW APP:



7. AFTER YOU ENTERED YOUR USERNAME AND PASSWORD, CLICK :NEXT:



8. AGREE TO TERMS OF USE BY CLICKING ON ORANGE BOX:

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	Terms of Use	Cancel
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Terms and Conditions:

This Terms of Use Agreement ("Terms of Use" or "Agreement") defines the terms and conditions under which ECW makes the Application available. BY DOWNLOADING AND USING THE APPLICATION, YOU AGREE TO THESE TERMS OF USE. IF YOU DO NOT AGREE, DO NOT USE THE APPLICATION.

These Terms of Use are a legally binding

I agree to the terms & conditions

9. BEGIN BY VALIDATING PORTAL USER: ENTER DOB & PHONE # THEN CLICK NEXT AFTER YOU ARE DONE:

User Valida	ation		
Welcome Optin	nus,		
As an added secur one of the question yourself. By submit confirming that you the access credent information in error Date Of Birth	rity measur ns below to ttling this in u are the in tials and ha	e, pleas authen formatic tended tve not	e answer any ticate on you are recipient of obtained the
	OR		
Phone Number			

10. CONTINUE TO RE-SETTING YOUR PASSWORD & SET UP YOUR SECURITY QUESTION:

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Reset	Password	
New Pass	sword	
Confirm N	lew Password	
1		
Customize	your security ques	tion.
Security C	Juestion	
Answer		

11. AGREE TO PRACTICE CONSENT FORM:



12. CONGRATULATIONS! YOU ARE ALMOST THERE!



13. LOG IN AGAIN WITH YOUR NEW PASSWORD:



14. NEXT IT WILL ASK YOU TO CREATE A PIN (With this user PIN you will be able to log into this APP in the future without entering your password)



15. THEN IT WILL TAKE YOU TO MAIN SCREEN WHERE YOU WILL BE ABLE TO MANAGE YOUR APPOINTMENTS

